

**EXHIBIT 16**

**New customer message on June 14, 2020 at 9:27 am**

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**From:** Blendtec (Shopify) <mailer@shopify.com>  
**To:** Customer Support <support@blendtec.com>  
**Date:** Sun, 14 Jun 2020 15:27:31 +0000

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You received a new message from your online store's contact form.

**Name:**  
Maung HTway

**Email:**  
maunghtway26@outlook.com

**Phone Number:**  
3155345023

**Body:**  
I ordered my blendjet blender on 05/31/2020 .  
Tracking number #758699

I didn't receive email notification since then and didn't received package

I am wondering what is going on with my order.